Bid Qualification Criteria :

1.1 Technical Criteria

1.1.1 The bidder must have Minimum 05 years of experience working in at least One (01) IT Infrastructure Project involving Supply, Installation, Testing, Commissioning and Maintenance Support Services of following solutions along with completion certificate.

i) SD-WAN Centrally Controller base solution
ii) AAA Solution
iii) Wired/Wireless Networking
iv) Hyper-Converged Infrastructure (HCI) Solution
v) SAN Storage
vi) Enterprise Backup Solution
vii) Server and Storage

1.1.2 Bidder shall have successfully executed at least one or more similar work during last 05 years reckoned from the date of NIT, which should be not less than.

i) One AMC Contract having minimum value of **₹1.25 Cr**.

Or

ii) Two AMC Contract of having minimum value of **₹0.90 Cr**. Each

Or

iii) Three AMC Contract of having minimum value of **₹0.60 Cr**. Each

1.1.3 Bidder shall have valid ISO: 9001-2015 Quality Management System certification.

1.1.4 Bidder must submit valid Manufacturer's Authorization certificates (MAF) for existing Hardware for which CAMC is asked in the tender that includes below mentioned OEM. The authorization must be for 03 years support period.

i) Dell Technologies
ii) Versa
iii) Ruckus Networks
iv) Ivanti

1.2 Financial Criteria:

1.2.1 Net Worth: Bidder shall have positive net worth as per audited accounts as on 31.03.2025, i.e. FY 2024-25. In case the Bidder is a company, Net Worth shall be Paid up share capital plus Free Reserves & Surplus less accumulated losses, deferred expenditure and miscellaneous expenditure not written off, if any. In case the Bidder is a sole proprietorship firm or a partnership firm, the net worth shall be considered as the sum of the proprietor's capital or partners' capital and reserve and surpluses. In case of sole proprietorship, the net worth shall be based on all of proprietor's business assets and liabilities.

1.2.2 The minimum annual turnover of the bidder must be **Rs.50 Cr** in any of the three (3) preceding financial years i.e. FY:2024-25, FY: 2023-24 & FY:2022-23.Copy of full set of audited account along with schedules for the preceding 3 years shall be submitted along with the bid.

Documents required:

- *Certificate from a Chartered Accountant/ Statutory Auditor of the Company with UDIN, shall also be submitted to this effect.*
- *Audited Annual Reports for last three (3) financial years.*

1.2.3 Bidder must have valid GST & PAN.

Infrastructure Requirement

1.3 Bidder should have Local Support Center in Ahmedabad/ Gandhinagar operational for more than 05 years as on date of NIT.

Documents required:

- *Copies of any of the following: Property Tax Bill / Electricity Bills / Telephone Bill / Valid Lease Agreement should be submitted with the bid confirming the period of more than 3 years as on date of NIT.*

1.4 The bidder shall have minimum following technically qualified personnel on direct payroll or long-term contracts at local office level.

Minimum Technical Manpower Requirement				
Sr. No.	**Technology Domain**	**Minimum Engineers Required**	**Minimum Years of Experience**	**Minimum Skill/Qualification Requirement**
1	Server & HCI Infrastructure	2	5 years	**Experience:** At least 2 engineers with relevant experience in virtualization, server or HCI technologies. The team should also have experience in enterprise SAN storage, SAN switches and backup solutions.

				Qualification: (BCA/MCA/BSC IT/ MSC IT/B. Tech/BE)
2	Network / SD-WAN	5	3 years	**Experience:** At least 2 engineers with relevant SD-WAN experience. The team should also have experience in secure access or any RADIUS server technologies. **Qualification: (BCA/MCA/BSC IT/ MSC IT/B. Tech/BE)**
3	Wireless Networking	2	3 years	**Experience:** At least one engineer with experience in enterprise wireless controller and access-point technologies. **Qualification: (BCA/MCA/BSC IT/ MSC IT/B. Tech/BE)**
4	L1 Field Support Engineers	3	2 years	**Experience:** Experience in onsite hardware/network support. **Qualification: (BCA/MCA/BSC IT/ MSC IT/B. Tech/BE)**

Documents required:

- *CVs along with Degree Certificate/s, employee declaration, office address proof, PF records or HR declaration may be sought by the Department for verification.*

1.5 The Bidder shall not be on holiday list/ black-listed by GTL or any of the group company. Bidder shall submit self-declaration certificate in this regard. If declaration found false, the bid shall be rejected and EMD shall be forfeited or Contract shall be terminated without any notice period and PBG & SD (as may be applicable) shall be forfeited.

1.6 The Bidder is not put on “Holiday” by Public Sector Project Management Consultant (like EIL, Mecon) or banned/blacklisted by Government department/public Sector Undertaking on due date of submission of bid. Further, neither Bidder nor their allied agency/(ies) are on banning list of the Ministry of Petroleum and Natural Gas. In case there is any change in status of the declaration prior to award of contract, the same has to be promptly informed to the Owner by the Bidder. It shall be the sole responsibility of the Bidder to inform about their status regarding “Holiday/Blacklisting” herein above on due date of submission of bid and during the course of finalization of the tender. Concealment of the facts shall tantamount to misrepresentation of facts and shall lead to action against such Bidders as per provision of tender. The Bidder shall be required to furnish an undertaking in respect of the above, duly

executed on a non-judicial stamp paper of appropriate value, in a format prescribed, as part of its bid submission. If declaration found false, the bid shall be rejected and EMD shall be forfeited or Contract shall be terminated without any notice period and PBG & SD (as may be applicable) shall be forfeited.

- Bidder to submit self-declaration on stamp paper of minimum Rs.300/- for above requirement.

1.7 Bidder shall not be under insolvency, liquidation, court receivership or similar proceedings. Bidder shall submit self-declaration certificate in this regard.

1.8 Bidders who have initiated legal action/litigation against GTL or any of the group company, shall not be considered eligible for bidding. Further, Bidders against whom GTL or any of the GTL group company has initiated inquiry/ legal action/ litigation shall not be considered eligible for bidding. Bidder shall submit self-declaration certificate in this regard.

1.9 Consortium/ Joint venture bids are not acceptable.

Notes:

- The failure to meet the above qualifying criteria(s) above shall render the bid to be summarily rejected.
- Experience of only the bidding entity shall be considered. In-house work experience (where for the past experience referred for qualification, the sub-contractor and the owner belong to the same organization) shall not be considered as valid experience for the purpose of qualification.
- The documentary proof in the form of work order (including scope of work) & completion certificate from client/ principal agency/ Owner's authorized representative has to be submitted along with the bid.
- In case, bidder intends to get evaluated based on work done as Sub-Contractor experience basis, bidder shall submit the following documents towards adherence to the criteria specified herein:
    - Purchase Order/ Work Order / Contract issued by Main Contractor; and
    - Sub-Contract Approval granted by End Client; and
    - Satisfactory work completion certificate issued by End Client.
- Bidder may visit our website - www.gspltrans.com for list of GTL group companies.